



# Locations Temporarily Closed

To our valued patients,

Our top priority is the health and well-being of our patients, families, staff, and community. In this unprecedented time, we are deeply committed to keeping everyone safe.

In light of the evolving pandemic and out of an abundance of caution, we have decided to close our practice for the next week, with the plan being to reopen on Monday, March 30th.

**Our Syracuse and Cazenovia locations** will remain open **Monday, March 23rd, from 8:30am – 5:00pm for pick-ups of glasses or contacts only**. If you need contacts but have not yet ordered them, please call the office 315-455-8933 to make sure we have them in stock before coming to the office.

**Our Hamilton office** will be open on **Wednesday, March 25th, from 10am – 12pm for pick-ups of glasses and contacts only**.

We believe that this closure will allow us to more effectively evaluate this dynamic situation and assist in following the CDC's guidance on social separation. If you have an appointment scheduled with us next week, our office will be in touch to help reschedule your appointment.

There WILL be an optometrist on call in the event of an emergency. Should you require emergency care, please call our office 315-455-8933 as you normally would and one of our optometrists will contact you.

We did not make this decision lightly. A great deal of care, research and planning guided our decision. We will continue to evaluate the situation as it evolves and will notify you via email with updates as the situation dictates. Again, as stated above, it is our intention to reopen our offices on Monday, March 30th.

We appreciate your understanding as we made this decision with the health and well-being of our patients, our families, our team, and our community in mind.

We wish all of you continued health and strength during this challenging time.

Sincerely,

Dr. Bruce Levinson  
Dr. Joseph DiTota  
Dr. Robert Becker  
Dr. Astrid Ranaldi

Eyecare of CNY

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